

# Blokka mi

## What do I do when...

URL: <http://blokkami.no/>  
E-mail: [styret@blokkami.no](mailto:styret@blokkami.no)  
Updated: January 2019

SUBJECT	WHO CAN BE CONTACTED	OTHER INFORMATION
Problems with the elevator	If trapped the alarm will put you in contact with help.	Provider: ThyssenKrupp Elevator. Tel.: 2197 9820 (2197 9701 – after hours).
Lost key. Need assistance to open apartment.	Securitas (security company).	Tel.: 2297 1077. The person requiring assistance must show proof of identity and personally pay for the service provided.
I need to order extra keys	TOBB Eiendomsforvaltning AS (management company).	<a href="https://tobb.no/for-deg/bestill-nokkel">https://tobb.no/for-deg/bestill-nokkel</a> Our keys carry the serial number XL72301.
Mailbox nameplates	The board provides nameplates free of charge.	The board unprompted provides nameplates free of charge.
I wish to receive news and information Blokka Mi	Contact the board or sign up for newsletter at our web site.	E-mail: <a href="mailto:styret@blokkami.no">styret@blokkami.no</a> URL: <a href="http://blokkami.no/informasjon/skjema-for-nye-beboere/">http://blokkami.no/informasjon/skjema-for-nye-beboere/</a>
Janitor services in your apartment	It is possible to order services at your own expense.	Provider: Din Vaktmester AS. Mr. Håvard Jørstad. Tel. 947 94 353. E-mail: <a href="mailto:havard.jorstad@dinvaktmester.no">havard.jorstad@dinvaktmester.no</a>
Car parking	The board.	Blokka Mi has 21 parking spots for rental.
Renovation	Send comments to the board.	Trondheim Renholdsverk AS. Tel. 7254 0540. URL: <a href="http://trv.no">http://trv.no</a>
District heating (fjernvarme)	In case of problems with the heating, contact the board	E-mail: <a href="mailto:styret@blokkami.no">styret@blokkami.no</a>
Ventilation system is not working properly.	The board.	Oras AS changes the filter in ventilation system.
Smoke alarm is malfunctioning	The board.	The board orders a control through an authorised electrician.
Complications with gate intercom system	Report to the board.	The janitor contacts the appropriate company to investigate and solve the issue.
TV and internet is malfunctioning	In case of problems, contact service provider Get AS.	Tel.: 2154 5454. Customer service: <a href="https://www.get.no/v3/kundeservice">https://www.get.no/v3/kundeservice</a>
General management inquiries	Inquiries about common payments, issues relating to living in BL, contact the board.	Contact the board on issues relating to living in BL Blokka Mi. For inquiries about payment etc., contact TOBB Eiendomsforvaltning AS. Responsible: Nina Stoum. E-mail: <a href="mailto:ns@tobb.no">ns@tobb.no</a> ; tel. 7383 1500.
Noise/ disturbances from neighbours	Try and resolve it yourself. Otherwise contact (prioritised): (1) The board; (2) Securitas (security company); (3) police.	(1) Board: <a href="http://blokkami.no/informasjon/styret-sameiermote-og-velforeningen-elvehavn-brygge/">http://blokkami.no/informasjon/styret-sameiermote-og-velforeningen-elvehavn-brygge/</a> (2) Securitas: 2297 1077. (3) Police: 02800 or 112 (emergency)
House and personal insurance coverage	The board/personal/apartment owner.	Insurance company: Codan Forsikring AS <a href="https://www.codanforsikring.no/">https://www.codanforsikring.no/</a> Insurance contract number: 1095142. The board emphasises that all residents are obliged to subscribe to insurances that cover personal belongings and property.
Theft/burglary/vandalism	Report to the board, alternatively to the Police.	Police: 02800 or 112 (emergency)
Cleaning standards	Contact the board if you have any questions relating to the cleaning procedure.	Cleaning performed by Mint Renhold AS. <a href="https://www.mintrenhold.no">https://www.mintrenhold.no</a>

Generally speaking, only the board can request external services for BL Blokka Mi Elvehavn Brygge.

Interesting links: <a href="http://blokkami.no/">http://blokkami.no/</a> <a href="https://www.trondheim.kommune.no/english/">https://www.trondheim.kommune.no/english/</a>	The board kindly asks for inquiries to be delivered to our email address or web site.
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<b>FIRE</b>  <b>110</b>	<b>POLICE</b>  <b>112</b> emergencies <b>02800</b> for other inquiries	<b>AMBULANCE</b>  <b>113</b>
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